

The Scentsy Family™ Visa® Prepaid Card

Introducing the Scentsy Family™ Compensation Card

The Scentsy Family Compensation Card is a stylish prepaid Visa card that makes for a great conversation starter.

Scentsy Family Consultants in the U.S. will automatically receive their own personalized cards in the mail shortly after their Scentsy Family Pay Portal is created.

Once activated, your earnings will be made instantly available on your card and can be used everywhere Visa debit cards are accepted.



Features & Benefits

- **Rapid access to your funds:** Credits to your Scentsy Family Compensation Card are immediately available once activated, giving you quick, convenient access to your funds.
- **Scentsy branded card:** Show your Scentsy Family pride and start a conversation whenever you use your card.
- **Use everywhere Visa debit cards are accepted:** You can use your Scentsy Family Compensation Card to make purchases anywhere Visa debit cards are accepted – in-store, online or over the phone – worldwide. You can also use your card to withdraw funds at any of the millions of ATMs around the world bearing the Visa®, Plus® or STAR® Acceptance Marks (Note: Bank fees may apply).
- **Manage from your Scentsy Family Pay Portal:** Your Scentsy Family Compensation Card is fully integrated with your Scentsy Family Pay Portal (www.scentsypay.com), from which you can view your card transactions, change your PIN and manage the Auto Cashout settings that determine how much of your earnings are automatically loaded to your card each month.

Obtaining your card

Your card will arrive in the mail automatically shortly after your Scentsy Family Pay Portal is created for you by Scentsy Family. Please note that only US residents with a valid Social Security Number are eligible to receive the card.

Obtaining your card: The USA PATRIOT Act is a federal law that requires all financial institutions to obtain, verify, and record information that identifies each person who opens a Card Account. What this means for you: When you open a Card Account, we will ask for your name, address, date of birth, and other information that will allow us to reasonably identify you. We may also ask to see your driver's license or other identifying documents at any time.

Activating your card

After receiving your card, visit www.scentsypay.com/card to activate it. Once activated, your earnings will be transferred to your card automatically.

Managing your card

By activating and logging into your Scentsy Family Pay Portal, you'll be able to review your card balance and transaction history, change your card PIN and manage the Auto Cashout settings that determine how much of your earnings are transferred onto your card.

Description	Fee (USD)
Activation Fee	No Charge
Domestic ATM Withdrawal Fee	No Charge
International ATM Withdrawal Fee	No Charge
Signature or PIN Purchase Transaction Fee	No Charge
Customer Service Live Agent Fee	No Charge
Automated Telephone Card Inquiry Fee	No Charge
Card Load Fee	No Charge
Card Unload to Bank Account Fee	No Charge
ATM Decline Transaction Fee	No Charge
ATM Balance Inquiry Fee	No Charge
Currency Conversion Fee	You may be charged a fee of up to 3.00% of the converted U.S. dollar amount of any transaction made in a currency other than U.S. dollars.
Service Fee	\$ 5.00 (assessed if no Card transactions or loads have occurred onto a Card for a period of one hundred eighty (180) consecutive days)
Replacement Card Fee	\$ 6.95 (per request to replace a Card for any reason)
Expedited Replacement Card Fee:	\$ 30.00 (per request to replace a Card for any reason, in an expedited time frame)
Card Account Liquidation Fee	\$ 15.00 (charged if a check is issued for funds on your Card Account)

Cardholder Support

Live telephone support is available Monday-Friday, 9 a.m.-6 p.m. Mountain Time. Call toll-free within the USA and Canada: **1-866-277-1790** or email support@scentsypay.com.

The following telephone services are available 24 hours/day:

- Check your card balance
- Report a lost or stolen card
- Dispute a transaction
- Change your card PIN

The Scentsy Family Compensation Card is issued by The Bancorp Bank pursuant to a license from Visa U.S.A. Inc. The Bancorp Bank; Member FDIC.