
WILFRED MACDONALD, INC. TURF EQUIPMENT SPECIALISTS FALL & WINTER SERVICE PROGRAM

2011 – 2012

**Performed by Factory Certified Technicians and backed by
a 90 day or 100 hour conditional warranty**



Wilfred MacDonald, Inc.
19 Central Blvd., South Hackensack, NJ 07606
Service (888) 831-0919 * Parts (888) 831-0911**
Sales (888) 831-0891

****SERVICE @ WILFREDMACDONALD.COM ****

October 2011

The 2011 Turf Mowing Season is just about over and it's been a long summer. Most of your turf equipment has put in a great deal of hard hours. Now it's time to let Wilfred MacDonald, Inc. put your equipment back into shape for the 2012 Cutting Season! We all know that if your equipment is not properly maintained, it won't be there when you need it the most. Have Wilfred Mac Donald, Inc. perform the maintenance your equipment needs after a long hard year --- so it will perform trouble free for another season. Our technicians are capable of performing any repair job you need. From oil changes and sharpening reels to overhauling engines, call us and tell us how we can help! We will only repair what you request, or upon your approval, we can inspect your equipment and give you a detailed estimate of what we find before any repairs are started.

Highlights for the 2012 Season

- You will be given a detailed invoice on every piece of equipment when picked up or delivered to you.
- Our service work is performed by Factory Trained Technicians and is guaranteed for 90 days or 100 hours whichever comes first (For all Fall & Winter Service items warranty will start on March 1, 2012).
- We will look over your entire piece of equipment and provide you with a free estimate of repairs at your request or we will repair only what you request.
- For liability reasons we will reconnect or replace any defective or disconnected safety switches. You will be notified of any extra charges for this.

Please look over our prices for your reel sharpening needs.

Note:

- a) All equipment dropped off must be picked up within 10 days of completed repairs and a call from the Service Department.
- b) We also offer pickup and delivery of equipment at \$ 4.00 per mile. Repaired equipment will be returned to you within 10 business days of completion of unit.

*Failure to pickup or accept delivery within 10 days of completion will result in a warehousing charge of \$ 50.00 per day.

SHARPENING RATE

| Spin & Relief Grind | Sharpen & Relief Grind & True Up Bed Knife | Sharpen Relief Grind & Replace Bedknife & Screws (Not including parts) |
|--|---|--|
| LF-1880, LF-3400, LF100, GK Units, E, & G-Plex Reel | \$ 170.00 | \$ 210.00 |
| 30" Gang Mowers (spin, grind only) | \$ 180.00 | \$ 220.00 |
| 30" Gang Mowers (spin, grind with relief) | \$ 210.00 | \$ 230.00 |
| Tri-King Units | \$ 210.00 | \$ 250.00 |
| National 84 Units | \$ 210.00 | \$ 250.00 |
| LF-3800 & LF-135 Reels | \$ 210.00 | \$ 250.00 |
| Walk-Behind Greens Mowers | \$ 210.00 | \$ 250.00 |

Price Includes - Sharpening Reel, Relief Grind & Tune-Up Bedknife or Replacing Bedknife at added cost.

Price does not include removal or installation of reels if they come in on a Power unit or Repair or replacement of rollers or reels.

If while sharpening it is determined that units need bearings or a reel we will call you to advise (unless you advise us before hand that you want bearings and/or reels replaced).

There will be an extra charge for parts & labor for any units or Walk Behinds that come in with groomers on them.

All reel service will be billed on separate invoices if they come in on a Power Unit.

Once again, Wilfred MacDonald looks forward to hearing from you soon and taking care of all your service needs. Simply call Al Heimall or John Carr in the Service Department at (888) 831-0919 to schedule your service needs.

Sincerely,

Wilfred MacDonald, Inc.



John E. Carr
Service Manager

Fall and Winter Service 2011 - 2012

Conditional Warranty

We are proud of the services we perform, therefore Wilfred MacDonald, Inc. will guarantee its labor for any service work performed during the Fall and Winter Service Program for a period of 90 Days or 100 hours, whichever comes first. The first day of warranty coverage will start on March 1, 2011. This guarantee will be voided if failure is due to abuse, misuse, lack of maintenance or if invoice is not paid within 30 days.