



**Rural Public Transportation Training Retreat
Holiday Inn and Suites
Jenks, OK
September 24-26, 2013**

Agenda

Tuesday:

1:00 – 1:30

- **Registration**

1:30 – 2:00

- **Welcome/Introductions**

2:00 – 5:00

- ***“The Future of Wheelchair Securement: Yesterday, Today and Tomorrow is NOW”***
Mike Laidlaw, North American Training ~ Q Straint

This session will provide an opportunity to reflect on the growing litigation, challenges, and costs of wheelchair securement issues that transit properties around the country face. This presentation will bring an understanding to Supervisor/Managers of the internal issues related to transit wheelchair securement that is a struggle for most agencies.

- ***“C Tel Product Demonstration ~ Online Wheelchair Securement Training”***
Gary Hegland, The Center for Transportation e Learning

The Center for Transportation eLearning (CTEL) provides an accessible, scalable, and sustainable online learning system that meets the diverse training needs of transportation workers. CTET uses proven eLearning technology and practices to provide high-quality, low-cost training solutions to transportation workers at small or remote agencies that might not be able to participate in face-to-face training.

Dinner on your own

Wednesday:

Breakfast Provided with Hotel Reservation

8:00-8:30

- **Registration**

8:30 – 9

- **ODOT Transit Programs Updates**

9 – Noon

- ***“Financial Management for Transit”***

Gary Hegland, River Cities Public Transit, Pierre, SD

Transit systems need complete and accurate financial data in order to manage the day-to-day operations and meet the transportation needs of their customers. It is critical for the transit agency manager to understand the true costs of operating versus the funding received from ODOT, and how they will meet these true costs.

Note: This will be a “hands-on” session. Spreadsheet files will be distributed and participants are encouraged to bring laptops.

Wednesday (continued):

Noon – 1:00

- **Lunch Provided**

1:00 – 5:00

- ***“Powerful Public Speaking Tips for Transit Professionals”***

Kristen Joyner, SWTA Executive Director

Do you find yourself wishing that you had the talent to motivate, persuade, and hold the attention of a group? Does the idea of talking about public transportation to the City Council or providing employee training make you want to call in sick? Don't let your fear of public speaking keep you on the sidelines any longer. You can learn the specific methods and strategies that will make you look and feel like a natural, one-on-one or in a large group. Through this session, be empowered to stand up and speak with confidence and skill.

Topics will include:

- Veterans Initiatives
- Human Trafficking
- MAP 21 Updates
- Maintenance

Dinner on your own

Thursday:

Breakfast Provided with Hotel Reservation

8:30 – 11:00

- **Drug and Alcohol Updates and Training**

Kary Kiner, OSU RTAP and Randy Hogan, ODOT Transit Programs Division

11:00 – 11:30

- **Review and Wrap Up**

Thank You to our Sponsors!!

