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For Immediate Release

UtiliWorks' Client Albuquerque Bernalillo County Water Utility Authority Wins "Best Smart Infrastructure Project" of the Year

The Water Authority Receives the Expanding Excellence Award at CS Week 2013

May 13, 2013 – Baton Rouge, LA – The Albuquerque Bernalillo County Water Utility Authority (Water Authority) received the "Best Smart Infrastructure Project" of the Year at CS Week 2013. The awards were announced and distributed during the general session for CS Week on Wednesday, May 1, 2013 in Tampa, Florida.

The "Best Smart Infrastructure Project" is one of four Expanding Excellence Awards. The program by CS Week and Electric Light & Power is, "designed to recognize and salute excellence in customer service," according to the CS Week website.

The Water Authority is deploying an Advanced Metering Infrastructure (AMI) using a Sensus Flexnet system and a Meter Data Management System (MDMS) by Harris' MeterSense. A mobile workforce management system, a new building system and other technologies have been integrated with the AMI and MDMS system to improve operating efficiency and enhance customer service.

Once operational, the new residential meters will allow remote collection of water usage data and provide a more accurate measurement of water use for customers, according to the Water Authority.

As part of its ongoing conservation efforts, the Water Authority will utilize the technology from the AMI project to encourage water conservation within the service area. The Water Authority also provides incentives to customers in various forms to help reduce the overall demand for water. One such incentive is customer rebates on their water bill. MDMS provides data previously unavailable to measure the effectiveness of a particular campaign.

Dale Pennington, UtiliWorks' Managing Director says, "The Water Authority's water conservation program is a truly innovative program and should become even more cutting-edge as they take advantage of AMI technology."

UtiliWorks Consulting, LLC. (UWC) was employed to perform a review and evaluation of AMI technologies for Albuquerque. UWC studied and visited the leading AMI technology providers to develop an accurate picture of their capabilities, experience, and future plans. Each facet was studied, evaluated and recommended based on the:

- AMI software
- Related software (CIS/Billing/MDM/WorkMgt) integration
- Network design
- Component design (microprocessor design, enclosures, etc.)
- Implementation strategies and program management services
- Business process modifications

Utiliworks Consulting is a professional services company that helps utility clients assess, design, procure and deploy advanced metering systems and smart grid technologies. Our processes, people and analysis tool, UW Insight™ will lower your utility's AMI and smart grid project risk while promoting positive developments. Build your utility's smart solution with Utiliworks.

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UtiliWorks continues to provide program management services along with technical consultations to the Water Authority.

“AMI will help the utility save on data collection costs, deliver more accurate bills to water users, and allow the users to be actively involved in conservation” said Hobert Warren, Northwest Service Area Manager. “What’s more, this technology will allow the utility to furnish our customer service staff with exactly the data they need to serve customers better than before, and give utility administrators access to detailed analytical reports that will inform key planning decisions.”

Albuquerque is a desert city in the Sandia Mountains of New Mexico. As of the 2010 Census, the MSA population was approximately 877,000. Albuquerque is a fast growing city, projected to reach a population of one million by 2021.

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