



The Canadian Association for Supported Employment
L'Association Canadienne pour l'Emploi Supporté



18th Annual National Supported Employment Conference

June 11-13, 2013
Delta St. John's
Hotel & Conference Centre
St. John's, NL

Theme:

Value + Able = Valuable – the CASE has been made

Conference Host:



2013 Welcome

Friends and colleagues,

As the President of the Canadian Association for Supported Employment, I would like to welcome everyone to Newfoundland and Labrador!!

Each year the CASE Board, in partnership with a local organizing committee strive to find topics and information that will assist organizations and individuals across the country make an attachment to the labor market. Your input is invaluable in helping us make selections and seek out speakers; this year's conference is an example of how your input makes our conference better.

As programs across Canada are reviewed, we are working on ensuring that CASE will continue to raise issues and advocate on behalf of services and individuals across Canada, and while this is my first year as CASE President, I encourage individuals and organizations to contact me personally if they have any suggestions or ideas as to how we might collectively strive towards a more inclusive Canada

I also wanted to thank the organizing committee from Newfoundland and Labrador, for once again ensuring that we will have an amazing time with amazing speakers, and sessions. I encourage delegates to take in all that St. John's has to offer. From the first sunrise in North America to the world famous "George Street", there is something for everyone!

Once again WELCOME TO NEWFOUNDLAND AND LABRADOR!

Tracy Williams
CASE President
Brandon MB

Message from the Conference Co-Chairs...

Welcome to Historic St. John's. On behalf of the organizing committee we would like to welcome you to the 18th Annual National Supported Employment Conference.

We have an amazing conference planned for you. From the inspirational Spencer West, who will share the struggles he overcame after losing his legs at the age of 5, to Mark Wafer, owner of 7 Tim Horton's Franchises in Canada who always makes it a practice to hire individuals with an intellectual disability in his stores. Enjoy sessions from professionals from across Canada including the much requested session "Hearing Voices" from CASE Board Member Annette Borrows.

We will be showcasing some amazing local entertainment at our Gala banquet and of course the ever popular "CASEYS" is always a huge hit. For those that are interested we will also be having an organized Pub Crawl on the World Famous George Street.

The organizing committee is here to help, and we encourage you to drop by the registration desk in the main lobby.

Once again...Welcome to the Far East of the Western World.

Cheers
Sean Wiltshire & Shelley Andrews
Avalon Employment Inc., St. John's NL
On behalf of the Organizing Committee

Agenda at a Glance

Tuesday, June 11, 2013

12:00 pm	Registration Open	
1:30 pm - 4:30 pm	Discussion forums Best Practices in Supported Employment- A Canadian Perspective	Discussion forums Poverty, Employment and Mental Illness: A Conversation Caté
7:00 pm - 10:00 pm	Conference Opening Reception	

Wednesday, June 12, 2013

8:00 am	Registration and Exhibits Open			
9:00 am - 10:30 am	Opening Ceremonies Keynote Address – Spencer West: Redefining Possible: My Journey			
10:30 am - 11:00 am	Networking Break			
AUDIENCE	Management	Front Line	Front Line	Youth
11:00 am - 12:30 pm	Barriers to Inclusion Sean McEwan	“Ready, Willing and Able” Tyler Hnatuk	Hearing Voices Annette Borrows (limited to 30 delegates)	Strait to Work Michelle MacNeil
12:30 pm - 1:45 pm	On Your Own Lunch Break			
1:45 pm - 3:15 pm	SROI...Finding the Value within your organization Sean Wiltshire	Challenges, Solutions and Successes Lisa Rawlings Bird	Newfoundland Employability Tools Lorelie Roberts Loder	The Changing Value of Today’s Worker Erin Dowd
3:15 pm - 3:45 pm	Networking Break			
3:45 pm - 5:00 pm	Annual General Meeting			
5:30 pm - 6:30 pm	Pre-Gala Cocktail Hour with the STEP Fiddlers			
6:30 pm - 8:30 pm	Gala Dinner and Entertainment. (Dinner Served at 6:30)			

Thursday, June 13, 2013

9:00 am - 10:30 am	The Inclusion Revolution Tova Sherman	Hearing Voices Annette Borrows (limited to 30 delegates)	The next generation of supported employment services Chad Bouchard	Road to Transition Cindy Lee
10:30 am - 11:00 am	Networking Break			
11:00 am - 12:30 pm	Who is Community and How Do You Engage Them to Help Your Clients? Debra Stockwell	Finding the Right Job for Persons with LD and/or ADHD Shelley Mitchell	The next generation of supported employment services Chad Bouchard (Continued from 9 am)	Road to Transition Cindy Lee (Continued from 9 am)
12:30 pm - 2:00 pm	Lunch and CLOSING KEYNOTE Mark Wafer: Successful Business Model of Employing Persons with Disabilities			

Keynotes & Forums:

Opening Keynote:

Spencer West: Redefining Possible: My Journey

There is no can't or won't for Spencer only how. Hear Spencer's stories about leadership and overcoming obstacle, including climbing Mt. Kilimanjaro, without legs.

Inspirational and charismatic, Spencer West speaks candidly about the struggles he overcame after losing his legs at the age of five. He speaks about overcoming stereotyping and bullying, about finding meaning and happiness in a material world and how he never lost the hope or courage needed to surmount personal obstacles. Infused with humour and humility, his thought-provoking message inspires people to find opportunity in every challenge. With every speech, Spencer leaves an indelible mark on his audiences, instilling hope and strong leadership so that they can inspire others to create positive change.

In 2008, Spencer took part in an international volunteer trip in Kenya, where he helped build a school in a rural community in the Maasai Mara. On this trip, he met and befriended local young people striving to overcome incredible challenges every day. He credits this experience for helping him recognize his true calling—to motivate and inspire people around the world as a voice for social change. He now serves as an international leadership facilitator in Kenya, India, and the Arizona–Mexico border leading 100's of students on Me to We's international volunteer trips.

Last year, Kenya experienced its worst drought in 60 years, and its effects are still being felt. In its time of need, Spencer decided to give back in his own unique way – by climbing Mount Kilimanjaro. His extraordinary feat attracted worldwide media attention, including CTV, CBS, the Telegraph, People Magazine the BBC and even TMZ. With the world watching, Spencer successfully reached the summit of Kilimanjaro, raising over \$500,000 (and counting!) to bring sustainable clean water projects in communities affected by the drought. Once again, he had redefined possible.



Closing Keynote:

Mark Wafer: Successful Business Model of Employing Persons with Disabilities

Mark Wafer is deaf, but that isn't why he thinks it's good to hire the disabled.

The Tim Horton's franchise owner has employed 85 people in 18 years with disabilities, including 36 currently in his workforce of 210, spread over six locations.

He knows what he's talking about when he says there is a very compelling business case for including people with disabilities in a company's hiring practice

Mark will speak about employers' expectations of employees, not just because he is disabled himself and understands the barriers that can stand in the way of people with disabilities in the area of employment, but also because he believes hiring them makes good business sense.

"Employees who have a disability bring a fresh perspective to the workforce," he says, pointing to studies that show less absenteeism, higher productivity, greater innovation, much lower turnover and a safer workforce.

"These are business benefits all companies should tap into."

Many companies don't, though, because they buy into a series of myths and misperceptions, leading to unemployment rates as high as 70 per cent for people with disabilities, he says.

"We have a huge worker shortage looming in the future," he says. "Companies that don't engage the disability community today will lose out later on, when it is too late."



CASE Discussion Forums

Join the CASE Board of Directors for an afternoon of instruction and interactive dialogue on topics that matter to you. Two forums will be offered simultaneously and will explore two distinct areas of interest – you choose your room and where you stand on the issues. These idea marketplaces will incorporate expert opinions and audience participation for a truly unique CASE conference experience.

This is an opportunity to share and hear from fellow professionals across the country about common challenges, creative responses and inspiring successes. In addition, you are invited to bring resources to display and share.

Tuesday, June 11, 2013 1:30 pm - 4:30 pm

Discussion #1: Best Practices in Supported Employment - A Canadian Perspective.

Best Practice is a method or technique that has consistently shown results superior to those achieved with other means and that is used as a benchmark. Currently Canada does not officially have such a framework although there are agencies and Provinces that are delivering excellent supported employment services. An environmental scan was conducted and the results were compiled into a suggested framework for Best Practices. From this, a survey was sent out in the Fall and nearly 300 practitioners responded.

In this session we will be discussing those results and demonstrating a web based tutorial that may be used to promote excellence in supported employment. Options for credentialing your demonstrated competencies will be explored, as over 87% of people responded that this would be of value to them.

We value your input and opinion as we move forward to deliver excellence in Supported Employment in Canada.

Discussion #2: Poverty, Employment and Mental Illness: A Conversation Cafe - Grace Parker & Jennifer Gardner

Join us at the Conversation Café as we explore the correlation of poverty, unemployment and mental illness. Participants will be encouraged to reflect on their personal experiences and assumptions, beliefs and understandings of poverty, unemployment, and mental illness. We will discuss societal views and how they can affect one's mental health and create barriers to employment.

As service providers, policy makers and advocates, the group will explore ideas and new opportunities to break the cycle and increase the socio-economic diversity within the workplace.

This workshop will be designed around small informal discussion group's café style with the facilitators rotating through the groups to challenge the views of the participants and get people thinking about the social responsibility we all have in breaking down the cycle of poverty.

9:00 am - 10:30 am

Opening Ceremonies: Keynote Speaker: Spencer West – Redefining Possible: My Journey

11:00 am - 12:30 pm

Workshop Session: Barriers to Inclusion Sean McEwen

No, you're not losing your mind – your ability to provide services, thrive and innovate is being eroded and compromised with each passing fiscal year. You're working harder for your funds, expected to do more with them and now have to focus on issues which have little to do with the people you're supposed to be helping and more to do with the people helping you. Is it possible that the frantic drive towards 'accountability' is costing us exactly that? This is an interactive session with a Power-Point Framework to keep us on track. Let's explore these issues together and discuss their impacts as well as potential strategies and collaborations. Bring your business cards so the dialogue and energy can continue beyond this 90 minute concurrent session.

"Ready, Willing and Able" Increasing Labour Force Participation of People with Intellectual Disabilities Tyler Hnatuk

Shane Haddad, Dewlyn Lobo, Ken Caul, and Don Gallant.

There are approximately 500,000 working age adults with intellectual disabilities who with targeted support, community investment and employer leadership could join the labour force at rates similar to other Canadians. They could be part of the labour market solution Canada needs. People with intellectual disabilities are "ready, willing and able" to be part of the solution to Canada's productivity and labour force challenges. Yet, people with intellectual disabilities remain vastly underrepresented in the workforce, have lower average incomes and are widely trapped in punitive welfare and income assistance systems. Canada, by signing the UN Convention on the Rights of Persons with Disabilities, recognizes "the right to the opportunity to gain a living by work freely chosen or accepted in a labour market and work environment that is open, inclusive and accessible to persons with disabilities." How can we collectively achieve a greater impact to close the staggering gap in employment rates between people with intellectual disabilities and those without disabilities. This 90 minute session (panel and presentation) is designed to explore the challenges and opportunities that are faced in advancing labour market inclusion for this group of Canadians and to chart a path forward. It will be rooted in real stories and experiences and will aim to generate dialogue directed toward the advancement of the Ready, Willing and Able initiative.

"Advancing Employment: Lived Experience" Panel discussion including first-person perspectives from people with intellectual disabilities on employment, entrepreneurship, post-secondary education and youth transitions as well as stories from the lived experience of family members of young adults transitioning from school to work.

"Creating an Inclusive Labour Force: Ready, Willing and Able" Following on the panel discussion, this presentation and dialogue will explore 6 elements of a Pan-Canadian initiative to advance labour force participation of persons with intellectual disabilities. Participants will hear about the initiative and have the opportunity to join dialogue dedicated to bringing ideas, opportunities and greater detail to each of its six key elements.

11:00 am - 12:30 pm *continued*

Hearing Voices That Are Distressing Annette Borrows (This session is limited to 30 delegates)

Hearing Voices That Are Distressing is a simulated training in which participants use a specifically designed audiotape to listen to a replication of the voice hearing experience. It will allow participants to have a glimpse into the lived experience of trying to function and perform tasks while being symptomatic and to marvel at the resiliency and strength of those coping with the illness.

Strait to Work: Choices, support, training and experience-The Guide to Valuable Work

Michelle MacNeil

This session will present an in depth overview of the Strait to Work Program in a fun and engaging way. The Strait to work program is based on the Person Centered Planning model. Using employment support tools such as; job coaching, skills training, meaningful work experience, and career exploration this program has empowered many young adults 18-21 with a disability and enabled them to obtain meaningful employment in their communities. The presentation will be an open forum where the participants will guide their own learning through discussion and team work. There will be a short Power point and a video of past Students of the Strait to Work program sharing their journey to meaningful employment and community employers who will speak to the benefits of hiring all persons with abilities, employment support tools they have used, as well as the barriers. We will also play a Game of Jeopardy focusing on Supported Employment and Valuable work.

1:45 pm - 3:15 pm

Social Return on Investment: Understanding How to Measure What Counts! Sean Wiltshire

Join CASE Founding President and Conference Co-Chair Sean Wiltshire as he shares Avalon Employment Incorporated's experience with Social Return on Investment. Over a period of 18 months Avalon Employment engaged in a research project with a foundation from England in learning how to measure what we thought was immeasurable, and counting the social return on investment from inclusionary employment practices.

What did they discover about their organization? What was the final Return on Investment Ratio? How do you measure what really counts, and what did they do with the information they learned?

A revealing and humorous insight into How this process has driven change for the better!

Challenges, Solutions and Successes Lisa Rawlings Bird

In 2009 several disability serving agencies in Yukon came together to ask the question – what can be done about the under representation of persons with disabilities in the current labour market? From this was born the idea of hosting a conference to engage discussion around best practices for disability and employment. Realizing that a conference alone would not address the complex issues or be a solution in and of its self the Disability Employment Strategy Task Force (DESTF) was struck with the Yukon Council on disABILITY taking the lead. This group was charged with the task of delivering a Yukon Disability Employment Strategy (YDES) which included the highly successful “Six Steps to Success” conference. This presentation will summarize the development of the YDES and demonstrate one of the strategic elements the “Disability Works” website. We hope that the sharing of these challenges, solutions and successes will illustrate the potential benefit for other jurisdictions considering similar models.

1:45 pm - 3:15 pm continued

Newfoundland Employability Tools Lorelie Roberts Loder

Newfoundland and Labrador (NL) has faced unprecedented economic growth in recent years. At the same time that skill demands are increasing, the Province's population has been decreasing and growing older. Opportunities continue to grow as a result of planned major project developments such as Hebron and Lower Churchill, expansion of the mining sector and continued growth in the service economy. In order to sustain this economic growth and improve employment outcomes for all citizens, the Government of Newfoundland and Labrador has recognized the importance of partnering with small to medium enterprises to support them in attracting, retaining and developing a skilled work force.

In this session, learn more about NL HR Manager and Smartforce NL, recognized as Canadian best practices and innovations supporting Small and Medium Enterprises in Human Resources Training and Skills Development by Maytree Foundation of Canada and The Canadian Chamber of Commerce.

The Changing Value of Today's Worker Erin Dowd & Shaun Cameron

This workshop is presented as a unique round table discussion focusing on the changing value of today's worker. The audience will be asked to engage in smaller group discussions around several topics that are relevant to finding supported employment for our clients. Some topics include the changing tide of the application process, the absence of management and its effects on the application process, the value of our clients in a minimum wage setting and the value of job carving from an employer's perspective. Any relevant suggestions put forward during these discussions can be taken back to the audience's organizations and shared or implemented.

3:45 pm - 5:00 pm

Annual General Meeting

As CASE's membership continues to grow, and new opportunities for involvement arise, all are welcome to attend to learn about our organization. New initiatives and priorities will be presented, and input will be invited from our national network of members.

5:30 pm - 6:30 pm

Pre-Gala Cocktail Hour with the STEP Fiddlers

The STEP Fiddlers are a group of proficient young violinists, ranging in age from 5 to 13, drawn from the students of the Suzuki Talent Education Program (STEP) in St. John's. They are directed by Christina Smith, who founded the group in 1982 to give young Newfoundlanders an opportunity to learn their province's traditional music. The STEP Fiddlers have been featured performers at many concerts and events in the St. John's area, for local and international audiences, and have recently traveled to Guelph, Ontario; London, England; and Derry, Northern Ireland. Over the years the group has released two CD's: "Galing for a Storm" and "Fiddling in the Fog".

6:30 pm - 8:30 pm Gala Dinner and Entertainment \$60 all inclusive

The Kilautiup Songuninga (Strength of the Drum)

Inuit drum group perform traditional Inuit drumming, dance, and Inuit music, plus throat singing and demonstrate some Inuit games. Currently there are 5 drummers who are originally from Labrador now residing in St. John's; Sophie Angnatok, Stanley Nochasak, Nickodemus Zarpa, Desmond Canning, and Solomon Semigak.

6:00 pm - 8:30 pm *continued*

Dance Studio East Celtic Dancers

Under the Direction of Martin Vallee, the dancers of Dance Studio East will share the grace of Irish soft shoe step dancing and the excitement of Riverdance style hard shoe step dancing. The energy that our dancers will bring to your next event will have your audience's toes tapping and hearts leaping.

Post Gala Pub Crawl

Cap off your Wednesday night at the 2013 National Conference in St. John's, Newfoundland with a Post Gala Pub Crawl to George Street...the Biggest Little Street in North America – rumoured to have the most bars per square foot anywhere!! You might even get "Screeched In" and become an honorary Newfoundlander. Prepare yourself for a late night!

\$10 payable at the event, includes T-shirt

Please note that this is not a wheel-chair friendly event.

Pub Crawl 2013 @ The National Conference on Supported Employment...an event like no other!!

9:00 am - 10:30 am

The Inclusion Revolution Tova Sherman

Part 1 - What is disability where do we learn about it (stigma) Part 2 - Why include persons with disabilities - the business argument - the win win win message. Part 3 - What you can do - the power of one in the workplace and beyond.

Hearing Voices That Are Distressing Annette Borrows (This session is limited to 30 delegates)

Hearing Voices That Are Distressing is a simulated training in which participants use a specifically designed audiotape to listen to a replication of the voice hearing experience. It will allow participants to have a glimpse into the lived experience of trying to function and perform tasks while being symptomatic and to marvel at the resiliency and strength of those coping with the illness. (Repeat Session)

The next generation of supported employment services: Self-determination -- the cutting edge of customized employment and path to full citizenship Chad Bouchard & Olena Guseva (3 hour session)

In this workshop, CBI Consultants will demonstrate self-determination instruction with an inclusive employment focus. Workshop participants will be shown how individuals with disabilities created their Self-Directed Life Plans and Self-Directed Customized Employment plans and used these to achieve real work for real pay and inclusive lives in their communities. CBI will demonstrate the innovative curriculum that helps its participants learn self-determination skills and achieve full citizenship and inclusion. CBI Consultants will discuss their innovative project on self-determination in British Columbia, focusing on the shifting view of people with disabilities from passive recipients to active participants in their own lives. Self-determination embraces disability in a positive light and helps promote self-advocacy, decision making and active involvement in one's life. The session will be highly interactive with multiple video case studies and testimonials.

Road to Transition – Moving From Education to Employment/Post Secondary/

Community Membership Cindy Lee & Christy Areshenko (3 hour session)

Community partnerships are the centre of every successful transition program. Any transition program has to partner with community service providers, post-secondary schools, community living organization, recreation, etc. This presentation will highlight our employment program and our ongoing commitment to supporting students with diverse abilities. We will feature one program called, "On My Way Project". This was a co-sponsored project between the BC Association for Community Living and Coquitlam School District.

11:00 am - 12:30 pm

Who is Community and How Do You Engage Them to Help Your Clients? Debra Stockwell

This session will explore ways to widen your network of employers. Discussions will include: Rural vs Urban employers – are they different? and "What is the definition of Community?– Rural and Urban". The topic of how Community factors in when helping clients secure employment will also be discussed. The goal of the session is to increase Community engagement within your organization.

Finding the Right Job for Persons with LD and / or ADHD Shelley Mitchell

The presentation will include a general overview of learning disabilities and attention deficit disorder. The participants will take part in a brief simulation of what it is like to have a learning disability. They will be lead through the process of the interview, disclosure, accommodations, a work placement ensuring a 'good fit' and finally mentoring and support through job coaching in the actual position.

The next generation of supported employment services: Self-determination – the cutting edge of customized employment and path to full citizenship. (Continued from 9 am)

Road to Transition – Moving From Education to Employment/Post Secondary/Community Membership
(Continued from 9 am)

12:30 pm - 2:00 pm

Lunch and *Closing Keynote*: **Mark Wafer: Successful Business Model of Employing Persons with Disabilities**

Presenter Bios

Christy Areshenko has a Master's Degree in Special Education for Emotionally and Behaviorally Disturbed. She has been teaching for 25 years with 23 of those years being in the area of Special Education. She has had the privilege to teach students at all grade levels including in a social adjustment class supporting students from grades 3 to 7. At the junior high school level she taught Science and Learning Assistance to students in grades 8 to 10 and was a Skill Development teacher at a secondary school where she supported students with complex physical, developmental, and/or intellectual needs. At the district level she has been a part of the CAST team (Coquitlam's Autism Spectrum Team) and is currently a coordinator for Student Services K-12.

Annette Borrows has been serving people with disabilities towards employment for the past fifteen years. Working together with Fraser Health, the Province and Federal government has allowed Annette to gain a variety of experiences. Being an employment specialist for people that have a variety of untapped abilities can be challenging but extremely rewarding when you apply the appropriate supports and career direction methods. Annette's teaching style is down to earth, filled with success stories and practical tools.

Chad Bouchard is the Customized Employment Coordinator with C.B.I. Consultants Ltd. Chad graduated from the University of Victoria with a degree in Psychology and Economics. He has been working with individuals with disabilities and their families for over eight years in various capacities with a focus on employment in the last five years. He has been instrumental in co-authoring a Self Determination curriculum which is currently being used in school districts and community organizations throughout British Columbia. In his current role, Chad is responsible for all aspects of one of the most successful customized employment programs in British Columbia.

Shaun Cameron is a Supported Employment Facilitator for Western Manitoba's largest supported employment agency. Shaun has worked in the education field as well as politics and media, which has allowed him to bring a unique approach to client relations and integration into the strong Brandon business sector. In his spare time, Shaun enjoys writing and is an avid film maker. Shaun grew up in and has made a home in Brandon with his wife Karol and daughters, Brooke and Hannah.

Erin Dowd is employed as an Employment Counsellor at Career Connections in Brandon, Manitoba. She has an extensive background in working with and supporting individuals with severe and persistent mental illnesses and other intellectual disabilities. In her job as an Employment Counsellor, her main focus is in helping clients to identify their strengths and skills through a vocational assessment tool called the Pro 3000. Erin is always interested in furthering herself and her skills through attending different workshops and educational opportunities and is currently researching possible masters programs with an emphasis on career counseling. In her spare time, Erin enjoys spending time with her family and friends, hiking, camping and being outdoors.

Jennifer Gardner, B. Ed. is the Clinical Manager of Vocational Rehabilitation & Therapeutic Recreation Services at Ontario Shores Centre for Mental Health Sciences and brings more than 20 years of experience in Supported Employment and Education services for persons with disabilities to her role. Jennifer holds a Bachelor's degree in Education; a diploma in Recreation Leadership and is a proud long standing Board Member of the Durham Region Employment Network (DREN) advocating for equal access and opportunity to employment, resources and services for persons with disabilities.

Olena Guseva has worked as an Employment Specialist with CBI Consultants for over a year. During her time at CBI she has helped develop Self-Determination curriculum now used with students from grade 10-12 in a number of high schools across the lower mainland. Olena is a PhD student with Simon Fraser University. Her research focuses on the areas of societal representation and messages of equality in, what could be considered, vulnerable populations (e.g. immigrant women, women with disabilities).

Presenter Bios

Cindy Lee has a BA in Child/Youth Worker from the University of Victoria and has worked in the Coquitlam School District for 23 years as a Work Experience/Transition Facilitator. She is a Board Member of Community Ventures Society that focuses on the needs of the family who has a family member with a disability. She is also on many committees for the City of Coquitlam such as Accessibility Awards, Park and Leisure, and the Tri-City Chamber of Commerce.

Michelle MacNeil is currently the Employment Specialist for the Strait to Work program at the Nova Scotia Community College, Strait Area Campus. Previous to that, she was employed as Program Assistant with Strait to Work and as a Life Skills coach and Vocational Trainer for The Regional Occupational Center in Port Hawkesbury, NS. After completing her Human Services diploma at the Nova Scotia Community College almost 11 years ago, Michelle dedicated her career to supporting young adults with disabilities in transition to work and independent living. Playing a role in the development and facilitation of the Strait to Work program has been a natural fit.

Sean McEwen currently manages Employment Services which he designed at Calgary Alternative Support Services. He has over twenty five years of experience working with people with disabilities in a variety of settings. For the past fifteen years Sean has been working in Supported Employment and Supported Entrepreneurship service delivery and design - as well as consulting in these areas to other Canadian agencies and service providers. Sean co-authored, and currently facilitates, provincial curriculum in Supported Employment Service Provision through the Alberta Council of Disability Services.

Shelley Mitchell has been the Director of Learning Disabilities Association of Saskatchewan, Regina Branch for the last 10 years and Certified Canadian Life Coach. She has successfully developed and delivered the Adult Transition project that has been running twice a year for the last 13 years. This project includes a 10 week work placement with a 65% success rate in employment of clients and continues to be funded by the provincial and federal government. Shelley has presented to large and small companies, crown corporations and city employees.

Grace Parker has been in the field of rehabilitation and mental health for 24 years and is currently Manager of Rehabilitation Services at the Waypoint Centre for Mental Health Care. She holds a Diploma in Human Services and Health Administration. Her portfolio covers Employment and Education Services and Recreation Therapy in an inpatient Tertiary Care facility, a Provincial Forensic Hospital and the HERO Centre in the community. She is a Board Member of CASE and has recently been the recipient of the Waypoint "Respect" Core Value Award at their Celebration of Excellence. Grace continues to be passionate about her work and is a strong advocate in her community.

Lisa Rawlings Bird is the Executive Director of the Yukon Council on disABILITY (YCOD). Lisa is responsible for the day to day operations of the organization and over the last two and a half years has overseen the development of the Yukon Disability Employment Strategy. Lisa has a degree in Social Work from the University of Regina, and has worked with persons with disABILITIES for 16 years in a variety of capacities. In 2011, she was a recipient of the CASW (Canadian Association of Social Workers) Distinguished Service Award "Social Workers for Dignity and inclusion: Upholding Human Rights" and was recently recognized as a "Difference Maker" by Rick Hansen. Last year she oversaw the efforts to host the highly successful "Six Steps to Success" conference in Whitehorse. The first of its kind in Yukon, it brought together internationally recognized presenters to discuss Disability Employment policy and practice.

Lorelei Roberts-Loder is the Provincial Manager of Employer Services with the Department of Advanced Education and Skills, Government of Newfoundland and Labrador. In this role, she is responsible for the development and the implementation of a framework for employer services in support of the Department's mandate to assist employers with recruitment and retention. Lorelei is the Departmental lead for the NL HR Manager.ca website and the Smartforce NL Initiative.

Presenter Bios

Tova Sherman is the founding Director of Reachability Association, Principal of Independent Disability Education Association and host of the TV show, Inclusion Revolution. Tova is famous for providing her expertise to communities that have expressed a need for her unique, no-nonsense, humorous, down to earth disability training modules. Today she spends much of her time travelling throughout Canada developing and facilitating Disability Awareness Training for government, private and non-profit sectors.

Debra Stockwell is the Program Director for Segue Career Options, a Supportive Employment Agency in Winkler, Manitoba. Segue supports the philosophy that meaningful employment is a key component of a healthy and contributing life. Debra has been published three times for her Research work in Pediatrics with the Section of Allergy & Clinical Immunology at Children's Hospital in Winnipeg. She has worked in Adult Education as a teacher, Vice Principal and Campus Director with Robertson College before joining Segue Career Options.

Sean Wiltshire is the Founding President and Conference Co-Chair of the Canadian Association for Supported Employment and has been working in Community & Economic Development for over 20 years. For the last 20 years Sean has been the CEO of Avalon Employment Inc. an employment agency for individuals with disabilities assisting his clients in finding over 65,000 hours of paid employment each year. For three years Sean represented Community Groups from across the country as a member of the National Voluntary Sector Advisory Committee for Service Canada providing policy direction on grants and contributions and the delivery of services in the community. Sean is a Board Member, and Alumni of The Governor General's Canadian Leadership Conference and is a Board Member of the Canadian Down Syndrome Society. Sean also served as President of the Newfoundland & Labrador Regional Economic Development Association and a member of the Ministerial Committee on Regional Renewal for the Government of Newfoundland & Labrador.



CONFERENCE INFORMATION

Get Involved with CASE

Our Annual General Meeting takes place at **3:45 pm on Wednesday, June 12th**. Everyone is welcome, but only CASE members are entitled to vote. For information about obtaining a membership, serving on the board, nominating a candidate, or putting forth a resolution to be included on the AGM agenda, visit the CASE website at www.supportedemployment.ca or contact Tracy Williams, CASE President at 204-727-2322 wceo@mymts.net

One-year memberships are **\$100** for individuals and organizations alike.

NOTE: Conference discounts are available to members in good standing. Each membership number entitles a member organization to a maximum of six (6) registrations at the discounted rate.

Registration and Fees:

To register, go to www.supportedemployment.ca to be directed to the online registration site. Confirmation emails will be sent to you after you have registered and payment has been received.

Early bird deadline: April 10th, 2013

Member Early	\$395
Member Regular	\$450
Non Member Early	\$470
Non Member Regular	\$495
Self-Advocate	\$175
Daily Attendance	\$250
Gala Dinner	\$60

Conference registration fees include entrance into all forums, plenary sessions and workshops, as well as the Welcome Reception on the evening of June 11th. Lunch will be provided on 13th for the closing keynote. Tickets to the Annual Banquet Dinner are available on a first come first served. More details on pages 8/9.

Refund Policy

Refunds will be made until May 25, 2013 and are subject to an administrative fee of \$50 per person. After this date, there are no refunds, however substitutions may be permitted.



The Canadian Association for Supported Employment
L'Association Canadienne pour l'Emploi Supporté



CONFERENCE INFORMATION

Get Involved with CASE

Venue & Accommodation

Delta St. John's Hotel & Conference Centre

120 New Gower Street
St John's, Newfoundland A1C 6K4 Canada

Phone: 709-739-6404
Toll Free Phone: 888-793-3582

All Conference sessions will be held at the Delta St John's, located in the heart of downtown. A preferred rate of \$199 per night has been reserved for conference attendees. The rate is based on single or double occupancy, and is subject to current taxes and fees. Reservations can be made directly by contacting the hotel or booking online. Attendees must name the "Canadian Association for Supported Employment" and book by **May 8th, 2013** to ensure the preferred rate.

Or book online at <https://www.deltahotels.com/Groups/Delta-St-John-s-Groups/Canadian-Association-of-Supported-Employment>

Hotel map:

<https://www.deltahotels.com/Hotels/Delta-St.-John-s-Hotel-Conference-Centre/Maps-Transportation>

If you have a chance to explore St. John's and / or Newfoundland during your visit, the following website can help you plan your trip.

Newfoundland and Labrador official site <http://www.newfoundlandlabrador.com/>

Accessibility Note

Please note that the hotel has reserved a limited number of accessible rooms, and is available to assist in making accommodations for the comfort and convenience of guests who have a disability.

If you require an interpreter or sign language during the event, please indicate your needs in the registration process or email info@everyaspect.ca

Sponsorship and Exhibitor Opportunities

Conference organizers would like to thank the Province of Newfoundland for their generous contribution as a major conference sponsor. If you are interested in joining our organizations as a sponsor, or in reserving one of a limited number of display tables to exhibit your product or service, contact:

Shelley Andrews Ph: (709) 579-4866 shelley@avalonemploy.com

CONFERENCE INFORMATION

Get Involved with CASE

Getting Here:

WestJet Flights

WestJet is pleased to offer a 10% discount off the best available regular fare at the time of the booking (excluding web and promotional fares). Attendees must make their travel arrangements through the WestJet Specialty Sales Team and quote the account number at the time of booking. Discounted rates are available for travel up to 3 days prior and 3 days after your event.

Book your flight today by contacting WestJet's Convention line at **1-888-493-7853**. Please quote account number **CC7712**. The Convention Line is open Monday to Friday 8:00 am to 4:30 pm (Mountain Standard Time).

St. John's International Airport is located 5.6 kilometres northwest of St. John's. St. John's is a 2 1/2 hour to 3 hour flight from Toronto (direct), as is a flight from St. John's to Montreal. St. John's to Halifax, Nova Scotia is 1 1/2 hour flight.

Accessible Taxi and rental cars available. There is no shuttle bus service. City Wide Taxi Company is on site at the airport, rates are approximately \$25 each way from airport to hotel. National, Budget, Thrifty, Hertz, Enterprise and Avis rental car companies operate on site.

Notes