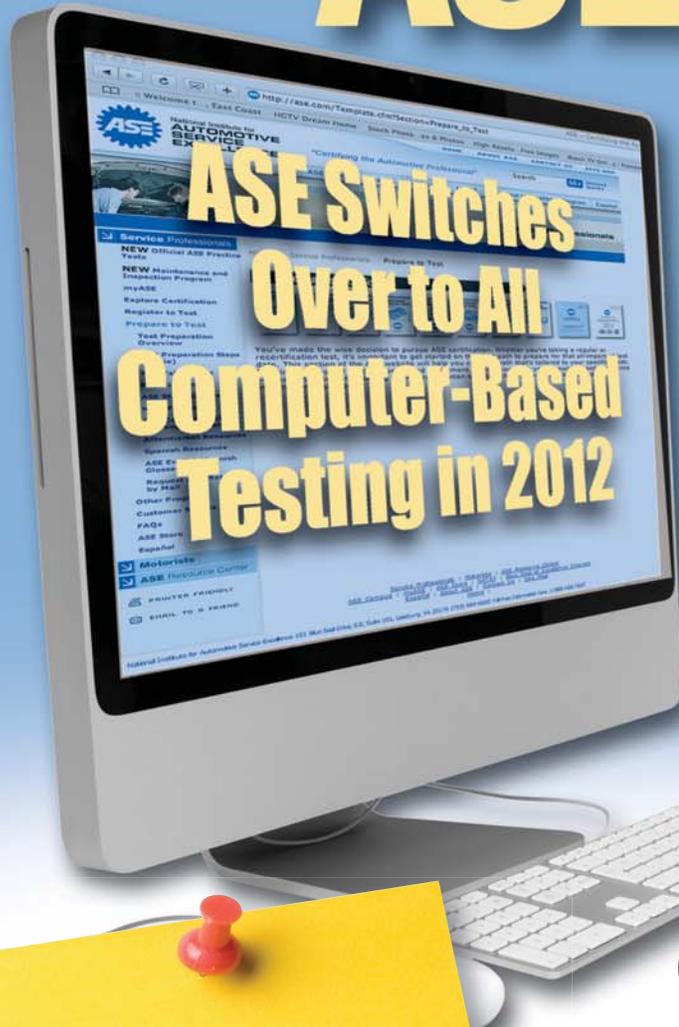


Introducing ASE Computer-Based Testing (CBT)

2012



Registration

January 10–
February 21

January February

CBT Testing
Jan. 17–Feb. 29

Registration

March 1–
May 21

April May

CBT Testing
April 1–May 31

Registration

June 1–
August 21

July August

CBT Testing
July 1–Aug. 31

Registration

September 1–
November 21

October November

CBT Testing
Oct. 1–Nov. 30

Walt Commans

ASE West Coast Consultant
Cell: 714-875-9011
Email: wcommans@ase.com

Questions? Visit www.ASE.com
or call **1-888-ASE-TEST**

Countdown to ALL CBT...
Mark Your Calendar

Upgrade to Computer-Based Testing Includes:

- Instant Test Results
- Every ASE Test Offered
- Year-Round Testing—Days, Nights, Weekends
- Secure, Proctored Test Sites
- Reserved Time Slots
- Same Price as Written Testing



Automotive Service Excellence

101 Blue Seal Dr., S.E., Suite 101

Leesburg, VA 20175

(703) 669-6600

www.ase.com

Frequently Asked Questions about ASE's CBT Testing

Q. Why is ASE moving to all computer-based testing?

A. Computer-based testing (CBT) offers test-takers advantages in scheduling, convenience, and speed over ASE's written tests. When fully implemented, ASE's CBT program will be offered in two-month windows, four times each year. This will offer everyone a vast choice of daytime, night, and weekend reserved appointments. In addition, individuals will know if they passed before leaving the Test Center. In short, CBT positions ASE for enhanced delivery of industry-recognized certification tests—with additional customer service features before, during, and after testing.

Q. Can I take these tests on my computer at home or at work?

A. No. ASE certification tests are only offered in secure, proctored computer-based delivery test centers. This gives everyone a fair, consistent, and reliable testing environment, where the identity of each person taking a test is also verified. These are benefits that can't be reproduced through online testing at home or work.

Q. Can I still take the tests on paper-and-pencil?

A. Yes, for now. The last written tests will be offered November 2011.

Q. I thought ASE already had computer-based testing. What is changing?

A. Until now, CBT offerings and locations have been limited. Beginning in July 2011, every ASE certification test and its recertification counterpart will be available in CBT format. Also, the number of CBT test sites will increase from 230 to more than 300 locations.

Q. When do I get my test scores? When do I get my certificate?

A. You'll know whether you've passed before leaving the CBT center. Certificates will arrive via mail after the end of the two-month testing window.

Q. Where are the computer test centers? Are they the same as the written test centers? Are they the same as the current ASE computer test centers?

A. As ASE switches over to computer-based testing, the test center locations will change, but we'll be adding more locations. The tests will initially be offered at more than 300 test centers across the U.S. and Canada, with more sites added over time.

Q. How much time do I get to take the CBT tests?

A. Each computer-based test has a comfortable time limit, usually from 1 to 2 hours, depending on the test. Most recertification tests have fewer questions, with a time limit of 30 or 45 minutes, with L1 and L2 Advanced Level at two hours. The exact time allowed for each test is available at www.ase.com. When you schedule your tests, a half-hour is added to each appointment to allow time for check-in, a pre-test tutorial and a post-test survey.

Q. What kinds of test questions will be used on the computer-based tests?

A. All ASE tests contain multiple-choice questions, designed to test specific knowledge needed for competent job performance. Every question has one single right answer, three wrong answers, and enough information to choose the right answer. Those accustomed to ASE written exams will find the content and questions very familiar.

Q. If I fail a test, can I take it again?

A. Yes, but not during the same test window. You must wait until the next testing window to retest.

Q. Will ASE offer CBT tests in Spanish?

A. No. All tests will be given in English; however, an on-screen English/Spanish glossary of automotive terms will be available in all of the computer-based tests.

Q. How much will the computer-based tests cost?

A.

- Registration is \$36
- Regular tests cost \$30 each
- Advanced Tests (L1 and L2) are \$60 each.
- Recertification tests cost the same as the corresponding regular tests, but the recertification test fees max out at \$90, regardless of number taken.
- This is the same price as the 2011 written testing!

Q. What will happen to my current certifications?

A. Nothing changes. They remain in effect and valid through their published expiration date.

Q. I let my certification lapse. Can I still take the recertification tests?

A. Yes. You must simply have previously passed the corresponding regular test. (Exceptions: Tests L1, L2, and X1 have special requirements.)

Q. How do I register for the computer-based tests?

A. You will be able to register for your tests and schedule your testing appointments both online (www.ase.com) and via telephone at 1-877-346-9327.