

10-1-2011 - Request

<i>Public Assistance</i>	August-11	August-10	% Change	FYTD2012 (July-Aug)	FYTD2010 (July-Aug)	% Change
Total Visits	19,015	16,931	12.31%	34,819	34,616	0.59%
Call Centers, total calls answered	27,878	54,184	-48.55%	58,549	100,649	-41.83%
Medicaid & NC Health Choice applications	7,778	6,570	18.39%	14,348	14,789	-2.98%
Work First applications	844	766	10.18%	1,610	2,515	-35.98%
Food & Nutrition Services total applications	6,442	5,638	14.26%	12,080	14,213	-15.01%

<i>Child Welfare</i>	Aug-11	Aug-10	% Change
children involved in completed investigations of abuse/neglect	1,147	1,175	-2.38%
children involved in substantiated investigations (includes in need of services)	47	62	-24.19%
children were served in their homes in an effort to keep those children out of foster care	703	750	-6.27%
children entered foster care	31	13	138.46%
total children in custody	680	809	-15.95%