

BETTER BUSINESS CLEANING, INC.

Better Business Cleaning, Inc. is based in Erie and has been in business since 1996. Its two owners, Jim and Gail Sutton, employ 55 people in the business.

Whether we are providing customized cleaning services, carpet cleaning, or stripping and waxing of floors, we stick with a couple of tenets:

The service we offer must provide value to our customers either in the form of improving workplace environment and/or provide an excellent bang for your buck: the best value for the money spent.

Our clients count on us to provide a high standard of cleaning. There is a wide range of quality offered by all the different cleaning services in the area, from “trash and dash” at one end of the spectrum, to cleaning for health, appearance, and preserving a client’s physical assets. What also sets us apart is the very low turnover in our company staffing. In many cases, our cleaners have been with us for years, and our clients see the same face in their business night after night. This allows a high level of trust to be established, as many clients have told us they want this type of continuity in their building. We assign one cleaner or a team of cleaners to a building, and it’s “theirs.” Our hiring process includes background checks and federal verification that an applicant is legal to work in the United States.

We are responsive to issues that occasionally arise, and resolve any concerns as quickly as possible. We are locally-owned, and take great pride in the level of service we offer our clients. We have been told by clients that we do exceptionally well in responding to their needs and resolving problems when they arise.

We offer floor care services along with nightly janitorial cleaning. We can strip and wax VCT floors, and we have a powerful truck-mounted carpet cleaning system.

We consider the environmental impact of the cleaning products we use and select products that support the health and well-being of our clients, their employees, and their customers. All of our cleaning products are Green-Seal certified.

www.bbcleaning.com