



Library Express Sadieville Earning Rave Reviews Delivering Better Library Access to Patrons



In June of 2012, the Scott County Public Library in Kentucky cut the ribbon for a remote self-service location called the 'Library Express Sadieville.' To offer the new 'mini' library branch, the library purchased LEID Products' innovative [iLibrary System](#) complete with the iLibrary computer kiosk, Access.it electronic lockers with keypad, and a book return box. The system has been extremely well received by the community and more locations are now in the works. According to Library Director, Earlene Arnett, "We are always looking for more ways to save time, money and energy for our patrons; and the Library Express project helps us to meet those goals."



Angela Boonstra, a busy mother of two teenagers and Sadieville resident, gave her feedback in the town's newsletter: "It takes 5 minutes for me to drive from the house to pick up our books. It's a huge resource for my teens – we enjoy borrowing documentaries and my son enjoys Jacques Cousteau, tracking books and sports stories. We drive to the lockers, open the door and it's like receiving a gift!"



Scott County is comprised of three cities, Georgetown (population 29,690), Sadieville (population 303), and Stamping Ground (population 673). As part of the Scott County Public Library five year strategic plan, Arnett explained, "Our facility goal is to expand the outreach of the library facility to serve the growing population of Scott County and further the mission of being the 'Center of the Community.' Library facility refers to all physical services of the library regardless of location. When discussing services for our outlying communities of Stamping Ground and Sadieville, we looked at outreach as a way to service these areas without building branches in areas where population cannot efficiently support a facility." Bringing service and convenience to these communities required an inventive solution. The investment in expanding library access to better serve patrons was a team effort. Arnett attended Sadieville's city council meeting and presented the concept of the Library Express and asked for permission to continue the project with the location being at city hall. With their approval the project began.

The Library Express Sadieville is conveniently located in a small three sided shelter attached to Sadieville City Hall. Patrons can browse materials online or directly through the iLibrary kiosk which contains the library database and allows anyone with a Scott County Public Library card to search for items and place them on hold indicating they want to pick them up at the Sadieville location. Library staff will deliver the items, place them in the lockers and notify the patron that their items are ready for





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pick-up. Patrons enter their library card number into the keypad to allow the proper locker to open. With the system being located outside city hall, request and pick-up is available twenty-four hours a day. When patrons are ready to return the items, they can simply drop them in the return box located at the site. The entire system is tamperproof to ensure system safety in public areas.

Arnett explained, "It's a changing world and we know that the public library needs to change to meet our community's needs. We want our community to see us as serving the entire community and not just being the 'Georgetown' library. Placing a 'facility' in these communities make a strong statement that the Scott County Public Library does serve their community."



Next month, Arnett will lead the implementation of the iLibrary System in Stamping Ground, KY located 10 miles away from the main library. The location selected is right outside of the local grocery store to make it convenient for the residents to pick up their library

materials while running other errands. A local carpenter hired by the library is currently finishing up the three sided shelter for the 'Library Express Stamping Ground.' Plans are being evaluated to purchase another iLibrary System to set up a third remote location for Scott County Library patrons, possibly in the northern part of Georgetown. They are also considering placing the system at the main library to provide 24/7 pick-up service.



"We are very pleased with the professionalism of all the staff at LEID Products. This service has opened the door for us to improve our relationship with the Mayor and city leaders of Sadieville," Arnett added. "We are now bringing some library programming to the area. At a 'Business After Hours' event hosted by the Chamber of Commerce, the library was recognized by the Mayor of Sadieville through a City of Sadieville Resolution of Special Recognition for our efforts to improve quality of life for their citizens."

WANT TO LEARN MORE? THE EXPERT TO CONTACT

LEID's Library Specialist

Our library specialist is Senior Account Manager, John Kormanik. He will work with you to help evaluate your options for extending your library hours or adding a new mini self-service branch to service outlying communities.

[Email John Kormanik](mailto:John.Kormanik@leid.com) or reach John by phone at (614) 565-2906.

