

TRAINING DEPARTMENT

Once again MCPRS ranks among the Top 125 training companies in the United States. This year we ranked 105. This ranking is based on myriad benchmarking statistics such as total training budget; percentage of payroll; number of training hours per employee program; goals, evaluation, measurement, and workplace surveys; hours of training per employee annually; and detailed formal programs.

Companies that wish to be considered for Top 125 ranking complete a detailed application, which is scored both quantitatively and qualitatively. Our committed team continues to strive to excel in our development efforts. Hats off to the MCPRS team!

As part of these ongoing efforts for self-improvement and cutting-edge development, our staff attended a Franklin Covey webinar last month. From this very informative webinar, they were able to develop goals and prepare a plan to inculcate the Covey way of thought into our processes here.

In addition, next month our leadership team will be attending a leadership development course sponsored by Miami Dade College. The objective is to further develop leadership skills that result in performance improvement through greater employee engagement. We look forward to an even more united team with a vision for excellence and commitment to our individuals.

Each month we offer American Heart Association CPR classes to our staff in order to insure their proficiency in this life-saving skill. Our lead instructor is our Respiratory Therapist, Gloria Giraldo, LRT. Gloria is dedicated to insuring our employees meet all the strenuous requirements of the AHA. The class is complete with manikins (both adult and infant), one way air valves, ambo bags, etc. In addition, each employee is evaluated according to the AHA skills checklist and must demonstrate competency in over 11 requirements. Gloria, thank you for all your dedication to this very important component of our training and development initiatives.

Stay tuned to our next newsletter for further exciting news from our Training Department.