Hospital Reporting System

Outpatient Known Issues – September 17, 2012

REPORTS

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
1	3/30/12	All Feedback Reports	Health Care systems are currently unable to access any Feedback reports.	Resolved 5/8/12.
4	3/30/12	All Reports	When utilizing the filter by state option, not all providers may be presented in the provider selection	Do not select the state filter when requesting the report.
5	3/30/12	All Reports	Users may receive a report result in the report viewer which indicates zero K file size, but there is data within the report	Resolved 8/30/12.
15	7/16/12	All Reports	QualityNet Reports are having significant performance issues causing the report queue to become backed up.	Please do not resubmit reports if the report is showing as requested or processing in your report viewer.
3	3/30/12	Validation Case Detail	The report is currently unavailable.	Resolved 6/28/12.
10	5/30/12	Population and Sampling Report	No data is returned on the report.	Resolved 6/28/12.
6	4/16/12	Population Submission report	Data is not returning when Vendors select the csv report format.	Resolved 6/28/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
18	7/31/12	Population Submission	Users who enter an encounter date on the parameter page report are seeing a blank screen stating "No Data Returned for Selected Criteria," although they do have data submitted.	None.
7	4/16/12	Submission Detail Report	The encounter start and end date should not be defaulted. The date boxes should be empty because they are optional.	Resolved 6/28/12.
12	5/30/12	Submission Detail Report	On parameter screens, when attempting to select batch ids, not all batches display within upload date range, and those that do display repeat many times.	Limit the upload date range and do not select a batch ID.
19 *NEW*	9/13/12	Submission Detail Report	The Batch ID parameter is not sorted by number or date.	None.
20 *NEW*	9/13/12	Submission Detail Report-Feedback Category	The Encounter Start and End date parameters are defaulted to the current date.	Modify the dates based on what quarter data is needed.
2	3/30/12	Submission Reports	Submission reports are unavailable.	Resolved 4/3/12.

9/17/2012

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
8	4/16/12 *Resolved*	Potential Duplicate Records Report	The report is displaying Q2, 2011 data when other quarters are requested on the parameter page. **Update:** The Outpatient Duplicate checking functionality is currently identifying potential duplicates for episodes of care which may have been submitted for multiple measures sets, for which multiple measures sets are acceptable for the same episode of care. (E.g. – Patient records submitted for both Chest Pain and Emergency Department Throughput).	Resolved 9/14/12.
9	5/1/12	Case Status Summary Report	For rejected cases, the report is counting all submissions for one case rather than recognizing it is the same case.	Please run the submission detail to verify count of rejected cases.
16	7/16/12	Measure Status By Category	The report is not assigning denominator values for Stroke and Surgery measures. The median times shown on the report are not correct.	The Facility, State, and National report can provide the denominator values for this report. See issue #14.
11	5/30/12	Provider Participation Report	New Measure Sets beginning Q1, 2012 are not displaying on the report.	Resolved 6/28/12.
13	7/13/12	Provider Participation Report	When vendors run the report they receive the following message for the ED-Throughput, Pain Management, and Stroke: "Vendor is not authorized to submit data." However, the vendor in some cases does have the appropriate authorization.	Resolved 8/13/12.
17	7/16/12 Updated	Provider Participation Report	Hospitals that have completed all of their structural measures are still not seeing it	Resolved 8/13/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
			marked as complete on this report.	
18	9/13/12 *NEW*	Provider Participation Report	The Maximum Encounter Date from claims column is not populating.	None.
14	7/16/12	Facility, State and National Report	Median time measures are not being displayed correctly on the report for OP-18d or OP-18e.	None.

VENDOR AUTHORIZATION

#	Date Added	Affected Functionality/Report	Description	Workaround
1	7/16/12	Vendor Authorization	Changes were made to allow encounter start and end dates (care dates) to only be entered on the start and end date of a quarter. Previously, providers could enter an encounter start or end date (care dates) for any day within the quarter. As a result of the changes, providers who have current or past vendors who's encounter start or end dates (care dates) that do not correlate to the beginning of a quarter or end of a quarter are unable to make any change to any vendor authorizations.	Please contact the Help Desk to have any necessary modifications made.

PLEDGING (NOTICE OF PARTICIPATION)

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	Pledging (Notice of Participation)	Users may receive an error when attempting to enter pledge or contact information.	Providers wishing to modify their pledge or contact information who experience this issue may change their Internet Explorer compatibility settings to resolve this issue or contact the QualityNet Help Desk for assistance.

FILE EXCHANGE AND SEARCH

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	File Exchange and Search	Users selecting My Exchange group receive an error.	Resolved 4/13/12.
2	3/30/12	File Exchange and Search	Users are experiencing an error when attempting to download documents.	Resolved 4/13/12.
3	3/30/12	File Exchange and Search	User are receiving security certificate for "Legion of Bouncy Castle".	Resolved 4/13/12.

POPULATION AND SAMPLING

#	Date Added	Affected Functionality/Report	Description	Workaround

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	Population and Sampling tool	New Measure Sets HOP ED-Throughput, HOP Pain Management, and HOP Stroke are available for entry in the Population and Sampling application for quarters prior to Q1 2012.	Resolved 4/12/12.

WAREHOUSE

#	Date Added	Affected Functionality/Report	Description	Workaround
1	5/1/12	Warehouse	Inappropriately rejected cases for patients under the age of 18 in the ED measure set.	Resolved 5/12/12.
2	7/30/12	Clinical Warehouse	OPPS CP cases are being incorrectly rejected if they have an Other Diagnosis code of 411.1. This only occurs if the other diagnosis code is listed as the second code. .	Submitters are advised to list this code as the 1st or 3rd other diagnosis code.

CART

#	Date Added	Affected Functionality/Report	Description	Workaround
1	4/16/12	CART	When an abstraction has an answer value of "No" for Observation it is failing the measure when it should continue on through the algorithm.	Resolved 8/30/12.