

Hospital Reporting System

Inpatient Known Issues – September 17, 2012

REPORTS

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
1	3/30/12	All Feedback Reports	Health Care systems are currently unable to access any Feedback reports.	Resolved 5/8/12.
37	7/16/12	All Reports	QualityNet Reports are having significant performance issues causing the report queue to become backed up.	Please do not resubmit reports if the report is showing as requested or processing in your report viewer.
45	9/13/12 *NEW*	Submission Reports	The Provider parameter is not sorted by number or name.	None.
2	3/30/12	Submission and Feedback Reports	When utilizing the filter by state option, not all providers may be presented in the provider selection	Resolved 8/30/12.
3	3/30/12	Submission and Feedback Reports	Users may receive a report result in the report viewer which indicates zero K file size, but there is data within the report	Resolved 8/30/12.
11	3/30/12	Submission Summary Report	The report is currently unavailable.	Provider and Vendor users may run the Submission Detail Report to obtain this information and select the CSV report format if they wish to summarize the data.
22	4/16/12	Submission Detail Report	The discharge start and end date should not be defaulted. The date boxes should be empty because they are optional.	Resolved 5/8/12.
34	7/16/12	Submission Detail Report	The report displays a blank white screen when batch id or provider parameter is selected. Users are unable to run the report.	Resolved 7/23/12.

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43	9/13/12 *NEW*	Submission Detail Report	The Batch ID parameter is not sorted by number or date.	None.
44	9/13/12 *NEW*	Submission Detail Report-Feedback Category	The Discharge Start and End date parameters are defaulted to the current date.	Modify the dates based on what quarter data is needed.
4	3/30/12	Population and Sampling Submission Report	Population and sampling submission report is grouping by quarter, rather than chronologically. For example: all Q4 selections for all years are displayed together, then all Q3 quarters, etc.	Resolved 5/8/12.
26	5/1/12	Population and Sampling Summary Report	The measure set selection in the parameter page shows Emergency Department instead of Global.	Do not select any measure sets on the parameter page and global measure set data will be returned on the report.
42	9/13/12 *NEW*	Population Submission Report	The Provider parameter does not return results when there are providers.	None.
40	8/9/12 *NEW*	Population Submission Report	When the Population and Sampling submission report is returned in the .csv format, the "timeperiod" column which represents the quarter sometimes displays "Unknown".	None.
14	3/30/12	Case Detail Report	The footnote on report which explains to the user that bold data elements are used for measure calculation, is missing from the report	Resolved 5/8/12.
5	3/30/12	Case Status Summary Report	Users selecting multiple providers when requesting the report only receive data for one provider when the report is generated.	Resolved 8/30/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
29	5/30/12	Case Status Summary Report	Report does not display results for ED measure set.	Resolved 8/30/12.
27	5/11/12	Case Selection Report	HCS users do not receive data on the Case Selection report, though they do have access to the report and parameters.	Resolved 8/30/12.
6	3/30/12	HCAHPS-Hospitals Authorizing Vendors to Upload Data	Report can only be run for one provider at a time.	Resolved 5/8/12.
7	3/30/12	HCAHPS-Submission Detail and Submission Summary	Vendor users are unable to run the reports. The submitter field is a required parameter. The submitter parameter does not include the Vendor for selection.	Resolved 4/3/12.
13	3/30/12	HCAHPS –Provider Participation Report	The report is currently unavailable for Vendor Users.	Resolved 5/8/12.
15	3/30/12	HCAHPS Submission Summary Report	The batch id for data submitted to the HCAHPS warehouse is not displayed in the expected area on the report.	Resolved 5/8/12.
19	4/16/12	HCAHPS Submission Detail Report	Parameter page does not allow users to filter by provider.	Resolved 5/8/12.
20	4/16/12	HCAHPS Review and Correction Report	The Submitter parameter for QIO users is unidentified as a required field; however the report cannot be generated without selecting a Submitter.	Resolved 5/8/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
32	7/16/12 Update: 8/30/12	HCAHPS Participation Report	Parameter page is unavailable; a white screen is showing instead. Update: This report is unavailable.	QIO users should utilize the HCAHPS Provider Survey Status Report to monitor participation status.
8	3/30/12	Hospitals Authorizing Vendors to Upload Data	The report as temporarily been removed due to technical issues.	Resolved 8/30/12.
9	3/30/12	APU Dashboard	The APU Dashboard application is currently unavailable.	<p>Users should utilize the following reports to obtain the data that is displayed in the APU Dashboard.</p> <p>Reports that can be generated are:</p> <ul style="list-style-type: none"> • Population and Sampling Summary Report • Hospital Reporting Provider Participation Report • HCAHPS Warehouse Provider Survey Status Summary • Hospital Data Validation Case Selection Report • Hospital Data Validation Case Detail Report

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
10	3/30/12	QIO Users Only: Reports	<p>The following report types are currently not available for QIO users:</p> <ul style="list-style-type: none"> • HCAHPS Data Submission Detail • HCAHPS Hospitals Authorizing Vendor to Upload Data • Validation Case Detail Report • Validation Case Selection Report • Case Status Summary Report • Measure Designation Summary • Measure Status by Case/Category Report • Population Submission Report • Population and Sampling Summary Report • Submission Detail Report • Vendors Authorized to Upload Data 	Resolved 5/8/12.
16	4/16/12	Facility State and National Report	The State and National data is incorrect. This data has been removed until a correction can be made.	None
17	4/16/12	Facility State and National Report	<p>The Facility, State, and National denominators for CLABSI are being rounded.</p> <p>Zero Days and Zero ICU Beds elements are displaying incorrectly. Y and N values are reversed.</p>	Resolved 5/8/12.
24	5/1/12	Facility State and National Report	The report output displays the measure set title for IQR – ED (Emergency Department Measure Set) as “IQR – GLB Population Data”	None.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
25	5/1/12	Facility State and National Report	ED measures data is not returned to the report even when data exists.	None.
28	5/30/12	Facility, State and National Report	IMM measure results are displaying as median times when these are not median time measures.	Resolved 8/9/12.
30	7/16/12	Facility, State and National Report	The report runs for several hours before giving a result.	Resolved 8/9/12.
35	7/16/12	Facility, State and National Report	Median time results are not displaying correctly on the reports for AMI 7 and AMI 8.	The Measure Status by Category Report can be run to identify the median time measure values for the median time measures.
36	7/16/12	Facility, State and National Report	IMM-2 measure outcomes are displayed incorrectly.	Resolved 8/9/12.
41	8/13/12 *NEW*	Facility, State and National Report	IMM-1 is displaying "N/A" on the report when in fact data is available.	None
21	4/16/12	Measure Status by Case and Category	The report only returns SCIP data when all measure sets are selected and the provider has data for all measure sets.	Resolved 5/8/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
33	7/16/12	Potential Duplicate Records Report	The report does not return any data and appears blank.	Resolved 8/30/12.
38	7/16/12 (Updated 8/12)	Provider Participation	Global population and sampling is displaying as “No” when global population and sampling has been entered for the quarter.	The Population and Sampling Summary Report can be run to identify that the population and sampling data has been entered for the quarter. In addition, when utilizing the Population and Sampling Summary Report, do not select any measure sets on the parameter page and global measure set data will be returned on the report.
39	7/24/12	Provider Participation	The HAI Data Submitted column for CLABSI/CAUTI is displaying a “Yes” when the data has not actually been received for the provider.	Resolved 8/3/12.
23	5/1/12	Provider Participation Report	The CEO field is not always being populated when CEO data is available.	None.
31	7/16/12 *Resolved*	Provider Participation Report	The report runs for several hours with no result when too many providers are selected by multiple provider users.	Resolved 9/14/12.
18	4/16/12 *Resolved*	Provider Participation Report	Zero Days and Zero ICU Beds elements are displaying incorrectly. Y and N values are reversed.	Resolved 9/14/12.
12	3/30/12	Provider Participation Report	The field indicating if the provider is “Selected for Clinical Measure Validation” is displaying inaccurately.	Resolved 5/8/12.

#	Date Added	Affected Functionality/Report	Description	Workaround/Resolution
46	9/13/12 *NEW*	Measure Designation Summary Report	The Designation Status parameter is defaulted to "Selected".	If you wish to see all designations please select both parameters.

QIO CLINICAL WAREHOUSE

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	QIO Clinical Warehouse	SCIP cases for Q4 2011 may inappropriately reject from the QIO Clinical Warehouse.	Resolved 4/12/12. Cases have been reprocessed and users will be notified if their cases were reprocessed due to an error.
2	4/16/12	QIO Clinical Warehouse	Q4 2011 cases submitted for SCIP-INF-4 are being excluded inappropriately.	Resolved 5/8/12. Cases have been reprocessed and users will be notified if their cases were reprocessed due to an error.
3	5/30/12	Inpatient Clinical Warehouse (Population and Sampling files)	When loading Q1/2012 files user gets a rejection for vendor not authorized.	Resolved 8/3/12.

POPULATION AND SAMPLING

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	Population and Sampling	The ED measure set is not available to users for entry for Q4 2011 in the Population and	Resolved 4/12/12.

#	Date Added	Affected Functionality/Report	Description	Workaround
			Sampling application.	
2	5/1/12	Population and Sampling	If "N/A - Submission not required" is selected the population size entered is auto-populated to the sample size.	None.

FILE EXCHANGE AND SEARCH

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	File Exchange and Search	Users selecting “My Exchange” groups receive an error.	Resolved 4/13/12.
2	3/30/12	File Exchange and Search	Users are experiencing an error when attempting to download documents.	Resolved 4/13/12.
3	3/30/12	File Exchange and Search	User are receiving security certificate for "Legion of Bouncy Castle".	Resolved 4/13/12.

CART

#	Date Added	Affected Functionality/Report	Description	Workaround
1	4/16/12	CART	ED-1b and ED-2b are inappropriately receiving a failed measure outcome within CART. Minutes are calculating correctly on	Resolved 8/30/12.

#	Date Added	Affected Functionality/Report	Description	Workaround
			ED-1a and ED-2a.	
2	7/19/12 (Updated 8/14)	CART	When a user abstracts a case for SCIP Card 2 and selects the answer values of 5, with answer values of 1 or 2 for “Beta Blocker Perioperative” the question “Contraindication to Beta Blocker Perioperatively” is incorrectly enabled. This causes the case to incorrectly fail in CART however, the warehouse is assigning the appropriate outcome when the cases is submitted.	Resolved 8/30/12.

DATA ACCURACY AND COMPLETENESS ACKNOWLEDGEMENT (DACA)

#	Date Added	Affected Functionality/Report	Description	Workaround
1	3/30/12	Data Accuracy and Completeness Acknowledgement (DACA)	The heading in the DACA page states View/Edit Structural Measures where it should read View/Edit Data Accuracy and Completeness Acknowledgement (DACA)	Resolved 4/12/12.

VENDOR AUTHORIZATION

#	Date Added	Affected Functionality/Report	Description	Workaround
1	5/30/12	Vendor Authorization	When user clicks on Hospital Inpatient Clinical the Update Vendor Authorization button is not activated.	None.
2	7/16/12	Vendor Authorization	<p>Changes were made to allow discharge start and end dates (care dates) to only be entered on the start and end date of a quarter. Previously, providers could enter a discharge start or end date (care dates) for any day within the quarter.</p> <p>As a result of the changes, providers who have current or past vendors who's discharge start or end dates (care dates) that do not correlate to the beginning of a quarter or end of a quarter are unable to make any change to any vendor authorizations.</p>	Please contact the Help Desk to have any necessary modifications made.