



Introducing e-Sign!



e-Sign through the Reliant Exchange (REX)

1st Week of October, 2010!

Look what Reliant is up to now!

Private & Secure...and You Keep the App!

Reliant General is excited to add electronic signatures (e-Sign) into the REX policy upload process. This means you will no longer have to send us the original application! Any needed supporting documentation will be itemized on the Producer Checklist at the end of the upload.

Once e-Sign goes live, you'll have two signature options in REX: (1) for when the customer is in your office, and (2) for when the customer is not in your office. Option (2) allows the customer to e-Sign the application on-line. Customer must be at least 18 years old to sign for either option.

Other than e-Sign, the upload process through REX remains the same. You'll assist your customer through the signing process - just as you do today with "wet signatures". For producers who insist on having a wet signature, you can have the customer sign a printout of the app and keep it in your files.

One-Time Producer Authorization for E-Sign

On your first E-Sign upload through REX, you will be asked to agree to use electronic signatures for both Applicant and Producer on all your submissions via REX. Your one-time authorization (one authorization per producer code) remains in force unless we receive written notice from you.

Since E-Sign is new...

We are temporarily allowing producers to bypass the Producer Authorization. This should give you time to ask questions and familiarize your staff with the idea. However, **we encourage you to complete the agreement as soon as possible. REX will become "E-Sign Only" after this initial period** (approximately 1 month...we'll keep you informed!).

About REX...

As always, uploading through REX allows access to the policy jacket and documents as soon as the transaction is complete. These and e-Sign are not available with ZapApp. Reliant programs that can be uploaded via REX currently are: Occidental I, Occidental I FLEX 12, Occidental II, Occidental II Double Deductible, and both TransGuard programs (TICA FLEX 12 & TICA FLEX 12 Named Dr).

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"Count on Us"...