

WHAT IS GOALCONNECT?

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United Way
of Laramie County



GoalConnect is a community health and human services initiative headed by United Way of Laramie County and the Laramie County Community Partnership. The purpose of the initiative is to foster collaboration across a full range of health and human service providers to reduce duplication of services and enhance coordination while streamlining patient/client intake and reducing inappropriate utilization of Health Care Services such as the emergency room. This initiative is in the process of being implemented in Laramie County using a computer software program called CareScope. In other communities where this software is currently in use, Emergency Room visits have decreased by 41.2% and in-patient hospitalizations by 26%.

Seven agencies have committed to being the first programs in Laramie County to utilize this new software and have agreed to provide the resources necessary, including user fees and talent, to participate in the initial project implementation. The seven pilot agencies include: Cheyenne Regional Medical Center; Centralized Pharmacy; Cheyenne Health and Wellness; Peak Wellness Centers; Comea Shelter; Needs, Inc.; Adelante, and Circles Wyoming.

The CareScope software facilitates a community focused, holistic approach to continuity of care and services. This software package will provide the initial seven pilot agencies an automated tool that will support eligibility determination, shared client record, longitudinal history of services and medical visits. CareScope helps improve proper utilization of all community resources including hospital resources through eligibility determination and redirects the patient/client through electronic referral and client/patient management. CareScope contains over 100 reports to assist in identifying gaps in services, program outcomes in a time, when providing demonstrative results is becoming mandatory for non-profits to obtain new or additional funding.

GoalConnect, with the support of the initial seven pilot agencies will be going live in December, 2012. We will then begin the process to bring more partner agencies to expand the connectivity of GoalConnect as we enter the new year.