



You are master of your water bill! Conserve today to save money

State law requires that all local residents pay metered rates for the water we actually use, rather than the flat water rate we paid in the past. Smart water users can lower annual water bills by taking simple steps to conserve. Water wasters will pay more.

What you should know

- There is a two-month lag time between your water consumption and the bill you receive for payment. For example, the water you consume this month (March) will be measured by a meter reading in the first week of April. That reading will be processed and mailed to you during the first week of May.
- The bills you received in January and February were lower than last year. That was a transition period as we moved from flat to metered rates. The bill you receive this month will be for the water you actually consumed in January, plus a service fee.
- A typical residential water user will receive lower winter water bills and higher summer water bills.
- You are now paying a service fee, plus a per unit commodity charge based on the amount of water you actually use (similar to your gas & electric bills).
- Water meters can help customers detect leaks and stop waste.
- The average water consumption for a Folsom household is 22.5 CCF (a CCF is 100 cubic feet or 748 gallons).
- The largest percentage of water use is landscape irrigation. The best way to capture water savings is to adjust your watering schedule with the weather. Turn off your sprinklers during the winter. In the spring, begin watering with a modest watering schedule after the rains have stopped. Gradually increase irrigation, building up to a full summer schedule as temperatures rise.

Help is available

- Visit the City's website – www.folsom.ca.us – for tips on ways to lower your water bill and detailed responses to frequently asked questions.
- Email waterconservation@folsom.ca.us or call (916) 355-7252 to request a FREE in-home consultation by a water conservation expert.
- If you have questions about your water bill, email billingwebmail@folsom.ca.us or call (916) 355-7295.