



Dialing 7-1-1 makes it even easier to reach New York Relay!

What is 7-1-1?

7-1-1 is a statewide telephone relay number that connects standard (voice) telephone users with deaf, hard-of-hearing, deaf-blind, and/or speech-disabled people who use text telephones (TTYs).

Relay users can simply dial 7-1-1 to connect with New York Relay. This allows more user-friendly access, particularly for less experienced relay users such as businesses or friends and family of TTY users.

Is 7-1-1 for emergencies?

No, 7-1-1 is not an emergency number and should not be confused with 9-1-1. However, if you use a TTY and cannot obtain emergency services on 9-1-1, you may call 7-1-1 and tell the Relay Operator you have an emergency. The Relay Operator will then relay your call to the appropriate emergency service provider.

For more information about New York Relay, please contact NYRS 24-hour Customer Service at **1-800-676-3777 (TTY/Voice)** or the New York Relay Service Inquiry line at **1-800-664-6349 (Voice)** or **1-800-835-5515 (TTY)**.

Dial 7-1-1 or use these toll free New York Relay numbers:

1-800-662-1220 TTY/HCO	1-877-662-4234 Speech-to-Speech
1-877-826-6977 VCO	1-800-584-2849 ASCII
1-800-421-1220 Voice	1-900-230-6565 **900 Services <i>7-1-1 is not available for use with 900 calls.</i>
1-877-662-4886 Spanish	1-800-662-1220 Telebraille

**Connecting people to people...
One call at a time..**



"7-1-1 allows me to talk with my grandchildren."



"I use 7-1-1 to talk with my deaf friends."



"My parents use 7-1-1 to keep in touch with me."



Just dial 7-1-1 to make a New York Relay call!

www.nyrelay.com

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