



Greetings from Hyatt Lost Pines,

In light of the heavy media attention that the wildfires in Bastrop County has brought to our community, we wanted to take this opportunity to assure you that the resort facility has not been impacted by the fire which is located approximately 12 miles to our east. Unfortunately, over 1,500 homes were lost due to these fires including those of more than 20 of our Hyatt associates. However, the resort and all the shops, restaurants and businesses in downtown Bastrop are ready to welcome you with open arms. It is really quite amazing that Hyatt Lost Pines remains a vibrant oasis, and the city of Bastrop remains the charming, hospitable community many visitors have come to love.

The true spirit of community that exemplifies Bastrop has shone through during this difficult time with neighbors helping neighbors, friends helping friends and associates helping associates. Loyal guests of the resort have also reached out with donations of money, gift cards and goods. Throughout this tragic situation, we have housed displaced employees and their families, firefighters, local residents, and disaster relief teams and will continue to do so as long as there is a need and we have availability. Additional assistance for our staff has included counseling, clothing, cleanup kits, personal care items, gift cards, and flexible scheduling.

As many guests continue to ask us how they can help, we simply ask that you keep tourism in the Lost Pines Region alive with a visit to the resort and our community either through a previously planned stay or by adding a trip to your calendar! **Additionally, through your reservations booked at the Hyatt Daily Rate for stays from now through December 30, 2011 with offer code "WeCare," we will donate \$25 per night to the Bastrop Ministerial Alliance to aide the over 1,500 families who lost their homes in these fires.** All funds raised by the alliance go directly to assisting Bastrop residents who have been affected by the fires.

Please let us assure you that our authentic hospitality is as strong as ever and we look forward to your next visit. Spa Django, Wolfdancer Golf Club, Renegade Trailhead, and our resort mascots are ready for your arrival.

With my warmest regards,

A handwritten signature in black ink, appearing to read "Steve Dewire".

Steve Dewire,  
General Manager

*Offer valid at Hyatt Regency Lost Pines Resort and Spa for new reservations booked at the Hyatt Daily Rate using offer code "WeCare" for stays between September 16 and December 30, 2011. \$25 per night of stay booked under this special offer code will be donated to the Bastrop Ministerial Alliance for distribution to victims of the Bastrop County 2011 Fires. All hotel reservations are subject to availability and must be made in advance. Offer not valid with groups/conventions and may not be combined with other promotional offers. Rate shown is per room, per night and based on double occupancy. Rate does not include, tax, gratuity, resort fee or incidental charges. Promotional blackout periods may apply due to seasonal periods or special events, and normal arrival/departure restrictions apply. Hyatt reserves the right to alter or withdraw this program at any time without notice. HYATT, names, designs and related marks are trademarks of Hyatt Corporation. © 2011 Hyatt Corporation. All rights reserved.*